

SALES MEETING VIDEO SERIES PRESENTATION TECHNIQUE

Purpose:

This video session is designed to provide the skills and techniques needed to deal with the following questions:

- ✓ Have you ever told a Seller or Buyer something and they just didn't Listen?
- Have you ever stopped listening to your spouse or friend because your mind wandered off?
- Have you ever argued with your mouth closed?

Areas for Improvement:

Company Key Management Numbers: Listing Income Chain: Buyer Income Chain:

- O Average Price/Transaction
- Average Commission/Trans Side
- Percent of Business from Listings
- <u>Listing Inventory Sales Rate</u>
- O Average Days on Market
- O Percentage of Sales that Close
- O Contacts
- Appointments
- Presentations
- Listings
- O Sales
- O Close

- O Contacts or InquiryO Appointment Process
- O Credit Qualification
- Selection & Demonstration
- O Contract
- O Close

Next Steps and Reinforcement:

These "Next Steps" are reviewed at the end of the video. They will help you create the environment for discussion with your team.

- Take some time to discuss how we tune out people that don't let us participate
- ✓ Talk about how Questions force people to think
- ✓ Discuss why when you use bad technique you get "I want to Think About It"

Recommendations for Additional Discussion and Reinforcement:

Ask for someone to properly present one of your products or services to you. Tell them to make sure they use questions to convey the benefits.